MEMORANDUM

TO: Deans and Department Chairs  
University of Hawai‘i at Mānoa

FROM: Kathleen O. Kane, Director  
Office of Faculty Development and Academic Support

SUBJECT: Electronic Course & Faculty Evaluation (eCAFE) for FALL 2015

The Office of Faculty Development and Academic Support (OFDAS) welcome all faculty, colleges, and departments to participate in eCAFE, an entirely online evaluation system. With eCAFE everything from setting the questions, to the students taking the surveys, to viewing the results is done online at: http://www.hawaii.edu/ecafe.

eCAFE is a campus-wide evaluation option for understanding how courses and instructions are perceived on the Mānoa campus, for assisting faculty gathering evidence of course and student satisfaction, and for eliciting student suggestions on developing a better course. eCAFE offers customized evaluation questionnaires from a bank of more than 330 rating and open-ended items.

Benefits to eCAFE include:

- No more filling out forms to put the same questions on your evaluation each semester. eCAFE lets you copy survey questions from one semester to another with a click of a button.
- Instant results: get your results back shortly after grades are due.
- Save class time: no more giving up the last 15 minutes right before finals to administer the evaluation. Students would rather have more time to review.
- Stored results: survey results are stored indefinitely.
- Send results: survey results can be sent to department chairs and colleagues and published online.

A college/department may opt to set up an account to manage eCAFE for their faculty. With an account the organization can select a set of questions to appear on all surveys and decide whether faculty participation is mandatory or optional. If your organization would like to use eCAFE this semester, please contact us at ecafe-help@lists.hawaii.edu prior to the Staff Setup period so we may set up an account for you. It is strongly recommended for each
department to have at least two eCAFE contact persons. The contact person will be able to assist with the coordination of this service and we would appreciate your response with their names and contact information if you have not done so already.

All faculty (even those in a college/department that does not have an account) may participate in eCAFE by logging into the eCAFE's website during the Instructor's Setup period and turning on surveys for their course(s). In the past some faculty were not able to participate due to lack of information so please share this information with all your faculty.

**eCAFE TIMELINE FOR 2015 FALL:**

- **Staff Setup (Mon., Sept. 7 — Thur., Oct. 1)** — If a college, department, or subject has set up an account with eCAFE the designated unit representative sets questions that will appear on all surveys for courses within that unit as well as apply instructor-specific settings.

- **Instructor Setup (Mon., Oct. 5 — Thur., Nov. 12)** — Instructors select questions to be added to their survey.

- **Student Evaluation Period (Mon., Nov. 23 — Thur., Dec. 10)** — Students submit their evaluations.

- **Results (Thur., Jan. 7, 2016)** — Evaluation results are available for viewing if grades have been entered into Banner.

- **Publish (Mon., Jan. 18, 2016)** — Published results are released for public viewing.

For more information:

The eCAFE FAQ page at [http://www.hawaii.edu/ecafe/faq.jsp](http://www.hawaii.edu/ecafe/faq.jsp) includes a visual walkthrough for staff, instructors, and students.

If you have any questions or problems with the system, please send an email to: [ecafe-uhtm@lists.hawaii.edu](mailto:ecafe-uhtm@lists.hawaii.edu).

Best wishes and good luck using eCAFE.

c: Secretaries
eCAFE Contacts